

FACE TO FACE

ANNUAL REPORT FOR
FISCAL YEAR 2020

A YEAR OF OPPORTUNITIES



No one would have predicted the year, 2020, to be what it was—the year of uncertainties. It was a year with an unprecedented impact of a global pandemic and racial injustice, once again, manifested in our community. The murder of George Floyd became a catalyst for awareness of racial justice because it happened in front of our eyes. The world said, “enough” to the daily adverse experiences of people of color in the United States and moved to meaningful actions.

At Face to Face, we exist to act against the disparities in our community. We had to think creatively, adapt to the realities of the time, and turn the limitations to opportunities in order to continue giving access to resources for our underserved and often overlooked youth. The virtual presence of our services was a major accomplishment that began to create significant access and possibilities for youth.

Our youth are leaders of meaningful change. Together, we are clear that we will continue to work on innovative solutions to overcome challenges. The authentic relationship we build with our youth is the solid foundation for nurturing and developing them as leaders. Our work in giving access to resources has goes beyond immediate needs. We work on supporting our youth realize their aspirations and dreams. Our young people motivate us to think creatively and provide avenues for them to thrive as leaders.

Your engagement in identifying solutions and providing support, time, and resources made it possible for us to be there for youth with authenticity. We rely on your continued engagement as we learn and grow our capacity to serve the vulnerable and yet powerful segment of our society. Youth and young adults need all of us during this critical time in their lives.

May peace and wellness be with us all!

HANNA GETACHEW-KREUSSER
Executive Director

OUR MISSION

Empowering youth to overcome barriers and strive toward healthy and self-sufficient lives.

OUR STORY

Since 1972, Face to Face has been walking alongside youth as they heal from trauma, build stability, and participate meaningfully in their communities. This happens through trusting relationships we build with youth through our adolescent medical clinic, mental health program, and support for youth who are experiencing homelessness.

We take a nonjudgmental and compassionate approach to the work we do. We understand that young people and their families are the experts for their lives. No matter how difficult a situation may be, we listen to youth and explore all the options. It is through collaboration, compassion, and strength-building that Face to Face works alongside youth to reach their goals.



MEET NIA

Nia is a devoted mother of three young children who came to Face to Face after living in her car for many weeks. Nia was concerned about staying in a shelter because they didn't have private rooms available and this wouldn't be safe for her children.

Nia longed for a place where she and her children could rest safe and secure. She found that place in Face to Face's hotel shelter program. With increased safety, Nia has been able to focus on the finding the resources to provide stability for her family. She shared with an advocate, **"We were really scared and alone. Face to Face has turned it all around."**

BY THE NUMBERS



**2,518 youth served
across all programs**



**14,034 visits to
SafeZone**



**6,436 medical
and mental
health visits**



**363 uninsured youth
accessed medical or
mental health care**

Declined to Answer/Unknown
2.9%

Asian 5.1% Native American/Alaska Native 2.2%

Other 8.6%

Multi/Biracial 12.2%

White 12.8%

Black/African American 56.1%

By Race

24+ 8.2% 0-11 1.3% 14-15 4.7%

16-17 14.1%

22-23 24.2%

18-19 22.2%

20-21 23.3%

By Age



AUDITED FINANCIALS

Thanks to the support of our community, Face to Face was able to adapt services to continue serving youth throughout the pandemic. For a full list of donors, visit face2face.org/oursupporters.

Revenue

Government Grants and Contracts

\$1,890,316

Contributions and Grants

\$1,445,634

Patient Service Fees

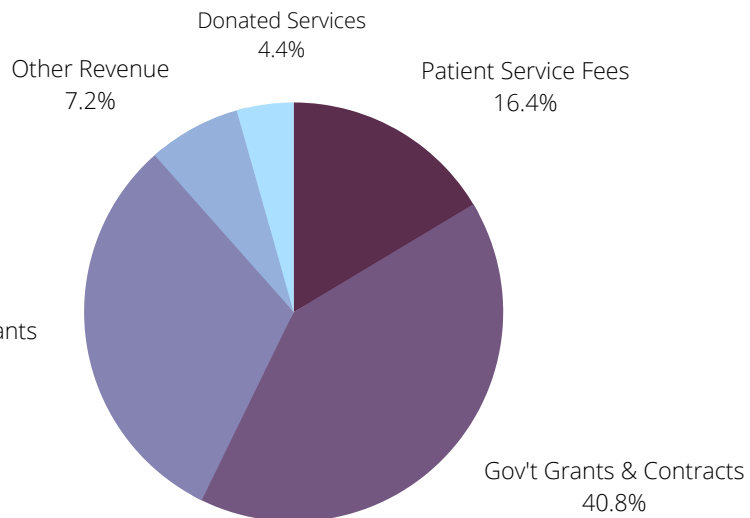
\$759,220

Donated Services

\$203,208

Other

\$331,299



Fundraising
8.8%

Managerial
13.5%

Homeless Youth Programs
26.6%

Mental Health
16%

Clinic Expenses
35.1%

Expenses

Clinic Expenses

\$1,516,983

Homeless Youth Programs

\$1,150,398

Mental Health

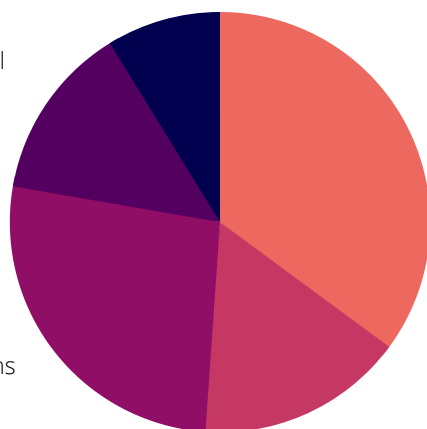
\$691,395

Managerial

\$582,960

Fundraising Expenses

\$379,422



Financials were audited by Wipfli LLP. To view our full audit, visit face2face.org/about/reports-financials.