



July 1, 2020 - June 30, 2021

# 2021

FISCAL YEAR

## **ANNUAL REPORT** to the Community

# RISING to the Challenges

*All we need is hope  
And for that we have each other  
And we'll rise  
We will rise"*

ANDRA DAY "RISE UP"

Dear Friends,

"I feel like everyone in the world should know about Face to Face," said a young woman at a listening session. While the statement affirms the work we do, it also speaks volumes about the depth of the issues in our community.

Since the beginning of the pandemic, the young people we serve have been the least visible and most vulnerable. As resources became scarcer and waiting lists became much longer, they were impacted more than most. Yet, in spite of these challenges, we witnessed their strength and courage as they made progress towards stability.

I have been inspired by all the ways that youth have trusted us for support. As we listened to them, they told us what they wanted and needed. When we showed them that we valued and cared for them, they gained what they needed to move forward.

To meet young people's needs, we had to rise to the challenges. As a community, we removed barriers and increased opportunities and access to resources. We did not allow them to walk alone as they pursued their goals.

I am grateful for the community support that allowed us to rise to the challenges. As we rose, we discovered our strengths and witnessed the power of youth. We learned that we are stronger when we work together.

Thank you for partnering with us to amplify young people's voices and provide the support they need and deserve.

Sincerely,

Hanna Getachew-Kreusser, MA  
Executive Director



# Who We Are



## MISSION

Face to Face works to advance economic and health equity for youth while providing support, access to resources, and opportunities as they build on their strengths and achieve their aspirations.

## VISION

All youth are valued for who they are and realize their potential.

Face to Face has provided essential support for marginalized young people since 1972. We began as a volunteer-run walk-in crisis counseling and reproductive health clinic for youth. In 1994, at the request of the State of Minnesota and Ramsey County, we opened SafeZone, our drop-in center for youth experiencing homelessness.

Today we provide mental health services, medical services, housing assistance, case management, basic needs assistance, and more. No other organization in Ramsey County provides the breadth of services for youth that we do, making us unique. All of our programs are integrated in order to provide a comprehensive approach in response to the multiple challenges young people are navigating.



# What We Do



Face to Face walks alongside youth as they heal from trauma, build stability, and participate meaningfully in their communities. We work to build trusting relationships with youth through our core programs:



Youth-centered medical clinic



Mental health programs



Housing and support programs for youth who are experiencing homelessness and other forms of life instability

All of our programming is about addressing the inequities youth face, combating systemic racism and other forms of oppression, and helping young people pursue their aspirations despite the barriers they experience.

## Health Services

- General and Reproductive
- Medical Care
- Wrap-around Prenatal Care
- Clinic Case Management
- Outpatient and In-home Therapy
- Mental Health Case Management
- Health Education
- Care Coordination
- Health Insurance Navigation

## Supportive Services

- Street Outreach
- Drop-in Center (Day Shelter)
- Access to Basic Needs (Food, Clothing, Shower, etc.)
- Case Management
- Resource Coordination
- Housing Assistance
- Temporary Shelter
- Transitional Housing
- Education Assistance (Diploma, GED, College Support)
- Job Assistance
- Justice System Alternative Programming

# Who We Support



*I feel like everyone here gets me. You look like me and get what I'm going through. I don't know where else I could go to get help."*

Face to Face supports young people who are experiencing the most disparities in health, housing, and other life outcomes.

We work to ensure that all youth feel welcomed and that our staff are not only competent to serve youth, but provide services that affirm youth's identities. We engage young people from their strengths and provide supportive relationships that have a positive impact on their development. Youth voice is incorporated in all that we do.

**21%** ages 11-18 and **79%** ages 19-24

**90%** with an income at or below the federal poverty guideline

**87%** Black, Indigenous, and Youth of Color

**9%** LGBTQ+, **67%** straight, and **24%** declined to identify

## Fiscal Year 2021



**1,717** youth served across all programs



**965** youth had **4,209** medical and mental health visits



**221** uninsured youth accessed medical or mental health care in **911** visits



**740** youth had **4,487** visits to SafeZone drop-in center



**135** youth received rental assistance, shelter, and transitional housing

# Finance

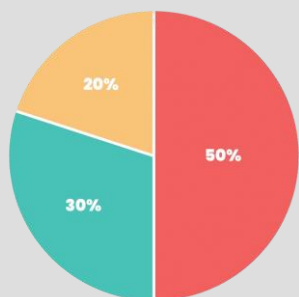


*My kids and I were really scared and alone living in the car. I didn't know what to do. Face to Face has turned it all around."*

We are grateful for the community support that allowed us to rise to the challenges.

Thank you for partnering with us to provide the support young people need and deserve.

## Program Expenses



- Homeless Youth Programs
- Medical Clinic
- Mental Health

Revenue	
Contributions	\$1,688,617
Government Grants	\$2,573,736
Program Services	\$562,476
In-Kind Contributions	\$303,849
Rental Income	\$267,372
Interest Income	\$1,152
Miscellaneous Income	\$99,927
<b>Total Revenue</b>	<b>\$5,497,129</b>

Expenses	
Programs	\$4,037,275
Fundraising	\$365,654
Management & General	\$961,027
<b>Total Expenses</b>	<b>\$5,363,956</b>

Net Assets	
Beginning Net Assets	\$1,882,191
Ending Net Assets	\$2,015,364
<b>Change in Net Assets</b>	<b>\$133,173</b>

Financial information is for the fiscal year ending June 30, 2021 and was audited by Abdo Certified Public Accountants & Consultants. To view our full audit and Form 990, visit [face2face.org/about/reports-financials](https://face2face.org/about/reports-financials).



# Leadership



## Leadership Team

**Hanna Getachew-Kreusser**  
Executive Director

**Peter Fischer**  
Director of Finance

**Melissa Peterson**  
Director of Development &  
Community Engagement

**Stephanie Reinitz**  
Director of Operations

**Rachel Greenwald**  
Homeless Youth Programs Manager

**Jessica Roy**  
Clinic Operations Manager

## Board of Directors

**Thomas Kottke**  
Chair

**Deborah Loon Stumbras**  
Vice Chair

**Robert Siegfried**  
Treasurer

**Michael S. Jordan**  
Secretary

**Sofia Ali**

**Jennifer Bradway**

**Jeremy Ellison**

**Madeline Gragg**

**Jannine He'bert**

**Laverne McCartney Knighton**

**Loni Mentone**

**Edward Murphy**

**Eugene Nichols**

**Lauren Peterson**

**Peter Scott**

# Thank You!

The community rose up to support Face to Face to ensure that youth have access to all they needed along their journey.

Community support helped provide medical services, mental health services, health education, housing, case management, and so much more.

## Community Impact

**74** volunteers, interns, and residents gave **4,140** hours for a value of **\$118,156\***



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651-772-5555 | [FACE2FACE.ORG](https://face2face.org)

\*Based on \$28.54 per hour from 2021 estimated national value of volunteer time by the Independent Sector.